Trendlines Beat Headlines



Data Ending: 2023.09.08

The Great Resignation Matures to Become the Great Gloom

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The Great Gloom: In 2023, Employees Are Unhappier Than Ever. Why?



Average of Overall eNPS MoM

Month of Response Date

First came the **Great Resignation**—and now businesses around the world are experiencing the **Great Gloom**.

From the start of 2020 through the present, employee happiness has steadily declined at a rate of 6%. But 2023 has seen a steep and steady drop, with a decrease of 9% in eNPS since January, declining at a rate 10x faster than the previous three years.

As employees become unhappier, volatility—or how happiness varies from month to month—is steadily decreasing as well. Today, employees experience less extreme highs and lows than ever before. Most simply accept that morale is getting worse.

The data comes from BambooHR's database of <u>employee Net Promoter Scores®</u> (eNPS)*, collected monthly from January 2020 through June 2023—now released publicly for the first time.

These findings echo other recent studies. According to Gallup's <u>July 2023 survey</u>, 80% of Americans are dissatisfied with the way things are going in the US. Job satisfaction has <u>dropped by 8%</u> since 2019.

The Great Gloom: In 2023, Employees Are Unhappier Than Ever. Why?



US Capitalization 1-Year Trend



2023

Red = Tilting Bearish



9/8/2023



X Swing *

X Trend •

US Sector 1-Year Trend

Red = Tilting Bearish





International Equity 1-Year Trend

Red = Tilting Bearish



9/8/2023



X Trend -

US Bond 1-Year Trend

Green = Tilting Bullish

Red = Tilting Bearish









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